

Terms of Sale

LIFETIME WARRANTY ON THE DIAMOND VENEER STONES:

Diamond Veneer (Div. of Zirconmania, Inc.) warrants to the original Purchaser:

Lifetime Warranty on the Diamond Veneer Center Stone. And that the purchased article of jewelry itself is free of defect in materials and workmanship under normal wear. This warranty is void if the article of jewelry has been damaged by accident, negligence, unauthorized service or other factors not due to defects in materials or workmanship. If your jewelry requires repairs other than those covered by the warranty, please contact us at: support@diamondvener.com to receive a Return Authorization (RA). Send Defective jewelry with \$10.00 to cover the Return Shipping and the Handling To: **Zirconmania**, Inc. 110 E. 9th Street, Suite A1090, Los Angeles, CA 90079

PRICE

Prices are Retail. FOB: Los Angeles. Prices are subject to change without notice. Orders (even if charged) are not finalized and until accepted by Zirconmania/Diamond Veneer. Positively Not responsible for price errors. Multiple Discounts are not allowed. Only one Discount per customer allowed. Delivery: All stock items will be shipped same week by UPS 3-Day Air unless instructed otherwise. Items not in stock & special orders will be shipped approximately in two to five weeks.

DIMENSIONS

All Photographs are shown in actual size.

Special Orders: Modifications of an items design, shape, color of stones and ring sizes are considered special orders. Absolutely no returns on special orders and Discontinued Merchandise.

TERMS

We accept Payment by Visa, Master Card, American Express, & Discover Cards.

Claims: All claims for defective and shortages must be claimed within seven (7) days upon receipt of merchandise.

RETURNS

Wholesale Clients: Returned items may be subjected to handling and a restocking fee of 15%. Return Authorization (RA#) Number must be obtained by Calling: 213 236 0809. If any item came with a tag, it must be returned with the tag. No returns after 30-days.

Retail Clients: You may return or Exchange your Purchase within 30 days ?No questions asked? for full Refund or Exchange if not satisfied with your Purchase for any reason. We will not accept Returns after 30 Days from when it was shipped. If the package arrives damaged, please refuse it and call our customer Service at 213 236 0809. Should you receive a damaged Jewelry, please call

us within 7-days from the time you receive the Order. We will not be responsible for Lost or damaged shipments.

LOOSE STONES

Our Loose **Diamond Veneer** stones available for sale.

Volume Users: Available for volume users in bulk price. Minimum of 12 pieces per each style.

ONLINE PRIVACY STATEMENT - YOUR PRIVACY RIGHTS

Your privacy is important to us. If you do provide information as part of an ecommerce transaction or during a product related inquiry, you should know that Zirconmania strives to protect your information, informs you about how your information is used, provides you with access to the information that has been collected and gives you a choice about how your information may be used in the future through our automated procedures.

OUR COMMITMENT TO DATA SECURITY

Zirconmania, Inc. works hard to ensure that our systems meet industry security standards. To help prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to help safeguard and secure the Information we collect online. The security of personal information you may submit in connection with a promotion entry, survey response, and/or registration for any feature on the Site is of the utmost concern to us, and we strive to ensure its security on our systems. We will continue to assess new technology to evaluate its ability to provide additional protection of your Information.

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